

WE'RE HIRING

AMK Microfinance Institution is one of Cambodia's leading microfinance institutions, with coverage all over the country. AMK employs over 3,500 staff serving almost 1,000,000 clients in nearly 13,000 villages across Cambodia, 91% of all villages. We are looking for a talented and committed individual to join our diversified team, and offering attractive career prospects across branches and departments of our business.

A job at AMK is more than just a paycheck - we support our employees in their development and growth and help them explore their unique strengths.

Job Title : **Server Manager (1Post)**
Report to : **Deputy Head of IT Infrastructure**
Location : **Head Office**
Closing Date : **August 15, 2022**

Job Responsibilities

- Design, implementation, support, monitoring and maintenance of AMK's Data Centre, Disaster Recovery Site, and remote offices infrastructure and services, including server, storage, system backup and restoration, electrical supply (UPS, Generator), cooling and fire suppressant systems and ensuring availability of infrastructure services
- Develop standard documentation and roll out for communication server system, SAN/NAS storage, software and other computer related systems
- Serve as a liaison between other technical staff, department, users, and vendors regarding service requests, usage, standards, security, and other server system matters
- Provide subject matter expertise, advice and consultancy for assigned technology and infrastructure systems
- Collaborate on, or lead server and system projects through to successful implementation and hand over to operational support
- Manage the server and maintenance team efficiency support to user's incidents within the agreed service level agreement (SLA)
- Manage internal and outsource maintenance team and ensure that equipment reside in Data Center, DR site, and all AMK's offices are operating smoothly
- Define possible risks within network Infrastructure environment, recommend and coordinate with IT Security and Risk department to apply preventative plan
- Ensure system availability at no less than 99%
- Developing and coordinating the training program on IT infrastructure related
- Responsible to manage and develop new system and technology with organizational requirement.

REPORTING

- Monitor Server Performance, generate the report in Monthly basis
- Report on operational tasks and maintenance in Monthly basis
- Report on project tasks in Monthly basis

Qualification and Experiences:

- At least Bachelor degree or equivalent on Computer Science or Information Technology;
- At least 3 years of server and technical support experience;
- Experienced in Microfinance or Banking sector is preferred;
- Experienced in hardware of server and storage with IBM, Cisco, NetApp and Oracle are preferred;
- Experience and knowledge in backup and recovery solutions, SAN, Virtualization System;
- Experience with Unix System, Oracle/Sun Solaris is desirable;
- Strong understanding of server structures with Microsoft Platform such as Window Server, Active Directory, File Server, Skype for business, SharePoint, Exchange Server, SQL and Other advance features;
- Certified MCSA, MCSE and VMWare are preferred;
- Willing to work under pressure and travelling to province;
- Good communication, facilitation and good interpersonal skills;
- Prior experience with a 24/7 technical operational environment is highly desired;
- Good written and spoken English;
- Good in problem solving skills;
- Good in written and verbal communication skills and the ability to communicate effectively at all levels of the business;
- Honest, Innovative and flexible;

Benefits

<ul style="list-style-type: none">■ AMK provides a competitive salary package to the employees■ Salary increment after pass probation■ Salary increment rate every year■ Khmer new year bonus■ Phchum Ben bonus■ Retirement bonus■ Staff incentive■ Staff pension fund■ Staff retention bonus■ 100% medical insurance for employee's spouse and children for local treatment	<ul style="list-style-type: none">■ Staff accident insurance 24/7days■ Staff loan for education purpose with only 2% interest rate per year■ Staff housing loan with only 5% interest rate per year■ Allowance for employee and spouse who given birth to the baby■ Annual leave 18 days per year■ Staff capacity development and opportunity to promote per job requirement■ Staff seniority payment■ Working condition in accordance to the Cambodian Labor Law■ Staff overseas treatment
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Interested candidates should apply by sending a CV and a cover letter to: AMK branch and sub-branch offices or Head Office, Building 285, Yothapol Khemarak Phoumin Blvd. (271), Sk. Tomnub Tuek, Kh.Boeng Keng Kang, Phnom Penh, Cambodia or E-mail: job@amkcambodia.com

Attachments:

- A copy of obtained certificates or confirm letter by the University
- A copy of national identification, family book, and certificate of birth
- For additional information, please contact at Tel: (023) 993 062 / (023) 224 763 or visiting website: www.amkcambodia.com
- AMK is an equal opportunity employment. Qualified women and persons with disabilities are encouraged to apply.