

WE'RE HIRING

AMK Microfinance Institution is one of Cambodia's leading microfinance institutions, with coverage all over the country. AMK employs over 3,600 staff serving almost 1,000,000 clients in nearly 13,000 villages across Cambodia, 91% of all villages. We are looking for a talented and committed individual to join our diversified team, and offering attractive career prospects across branches and departments of our business.

A job at AMK is more than just a paycheck - we support our employees in their development and growth and help them explore their unique strengths.

Job Title : **Quality Assurance Manager (1Post)**
Report to : **Senior IT Project Manager**
Location : **Head Office**
Closing Date : **August 15, 2022**

Job Responsibilities

- Develops, implements, and manages processes to ensure that products meet required specifications for quality, function, and reliability prior to delivery.
- Identifies and sets appropriate quality standards and parameters for products.
- Process Review, Improvements and Evaluation.
- Communicates quality standards and parameters to QA team, Business Analysis team, Development and other appropriate staff.
- Coordinates product-testing processes.
- Execute test cases (manual or automated) and analyze results.
- Conduct post-release/ post-implementation testing.
- Identifies and analyzes issues, bugs, defects, and other problems, particularly when problems recur in multiple products; recommends and facilitates solutions to these issues.
- Coordinate with vendor/developer to fix bug/issue.
- Maintaining Testing Document.
- Reviews client, customer, and user feedback.
- Maintains compliance with federal, state, local, and organizational laws, regulations, guidelines, and policies.
- Research and Explore on Effective Testing Tool to comply with DevOps.
- Work with Developers to achieve Continuous Integration (CI) by embedding automate testing.
- Work with cross-functional teams to ensure quality throughout the software development lifecycle.
- Performs other duties as assigned.

Qualification and Experiences:

- Bachelor Degree in IT, Banking or related fields.
- Minimum 5 years of experience as Software Quality Assurance and Tester
- Organizational and Analytical skills
- Ability to build an automated testing script process and create scripts
- Ability to work effectively as a team member and independently
- Experience creating QA test execution strategies, test plans, test cases, test scripts, updating test matrices and release notes and estimating testing efforts
- Experience creating training material and conduct training
- Strong experience in digital platform
- Experience in DevOps is an advantage
- Ability to act quickly in a crisis situation to make decisions and keep key stakeholders informed of the situation
- A technical knowledge of IT comprehension is required
- Hard-working and well-responsible in works
- Experience in program administration, operating procedures, oversight and monitoring
- Good integrity, positive attitude, helpful and high commitment, competence and motivation
- Good spoken and written English

Benefits

<ul style="list-style-type: none">■ AMK provides a competitive salary package to the employees■ Salary increment after pass probation■ Salary increment rate every year■ Khmer new year bonus■ Phchum Ben bonus■ Retirement bonus■ Staff incentive■ Staff pension fund■ Staff retention bonus■ 100% medical insurance for employee's spouse and children for local treatment	<ul style="list-style-type: none">■ Staff accident insurance 24/7days■ Staff loan for education purpose with only 2% interest rate per year■ Staff housing loan with only 5% interest rate per year■ Allowance for employee and spouse who given birth to the baby■ Annual leave 18 days per year■ Staff capacity development and opportunity to promote per job requirement■ Staff seniority payment■ Working condition in accordance to the Cambodian Labor Law■ Staff overseas treatment
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Interested candidates should apply by sending a CV and a cover letter to: AMK branch and sub-branch offices or Head Office, Building 285, Yothapol Khemarak Phoumin Blvd. (271), Sk. Tomnub Tuek, Kh.Boeng Keng Kang, Phnom Penh, Cambodia or E-mail: job@amkcambodia.com

Attachments:

- A copy of obtained certificates or confirm letter by the University
- A copy of national identification, family book, and certificate of birth
- For additional information, please contact at Tel: (023) 993 062 / (023) 224 763 or visiting website: www.amkcambodia.com
- AMK is an equal opportunity employment. Qualified women and persons with disabilities are encouraged to apply.